



The cost of living is continuing to rise, and we know that it's having an impact on many households across the borough - but we want to reassure you that support is available to anyone who needs it.

Helping with the cost of living

Even though we're now in the warmer months, and we don't need to heat our homes as much, we know the tough times are not over. So, if you're struggling to manage your finances, please remember you're not alone. Support is available - visit our website at www.chesterfield.gov.uk/cost-of-living-support to find out more.



Tenancy support

If you're a council tenant and are struggling to pay your rent and bills, it's important that you get in touch with us as soon as possible so that we can help. Our dedicated tenancy support officers provide support that will help you keep your home, including dealing with debt created through rent arrears.

For more information on the support available:

🌐 visit: www.chesterfield.gov.uk/tenancy-supportinformation

✉ email: tenancy.support.referrals@chesterfield.gov.uk

☎ call: **01246 345354**

If we contact you about rent arrears, please don't ignore this and put off the problem - get in touch and see how we can help.



Discretionary Housing Payments

Did you know that you may be able to get extra help towards your rent through the Discretionary Housing Payment scheme? These are payments we can make to people in exceptional hardship, who need extra help with their housing costs.

You can apply for Discretionary Housing Payments if you receive Housing Benefit or the housing costs element of Universal Credit.

For more information or to make a claim:

visit: www.chesterfield.gov.uk/dhp

or call: **01246 345484**



Homelessness prevention

If you think that you're at risk of becoming homeless – whether you're a council tenant or not – you can contact our homeless prevention team:

email: homelessness.prevention@chesterfield.gov.uk

or call: **01246 345825**

Our officers can provide advice that could help save your home and put you in touch with lots of other support services, if needed. If that's not an option, we may be able to help you to find a different home, dependent on your circumstances.

Pathways of Chesterfield also provide housing support and benefit advice to prevent homelessness. You can contact the team on **01246 498204**.

If you're facing homelessness as a result of an emergency situation, outside of normal office hours, please call **P3 Charity** which operates Derbyshire's out of hours homelessness service on behalf of the county's district and borough councils. You can contact the team on **08081 692 333** for advice and assistance.



Council Tax Support Scheme

If you are on low income, you may be entitled to support through the Council Tax Support Scheme - reducing the amount of Council Tax you are liable to pay.

More information can be found at:

website: www.chesterfield.gov.uk/benefits



Chesterfield and North East Derbyshire Credit Union – financial support from your Community Bank

Help is also on hand from your **Community Bank** with a range of loans and saving products available from the **Chesterfield and North East Derbyshire Credit Union** – including personal loans, home appliance loans and back to school loans. Family loans are also available if you are in receipt of child benefit.

The Community Bank is a not for profit co-operative offering an ethical borrowing and saving alternative to the banks. All savings are protected by the Financial Services Compensation Scheme.

Members typically borrow for home repairs, furniture, holidays, paying bills and back to school expenses. All loans are subject to affordability and credit checks.

For more information visit

website: cnedcu.co.uk

or call: **01246 278833**

For details of further support that you may be entitled to, please visit

www.chesterfield.gov.uk/cost-of-living-support