

Support Services / Grants / Funds / Organisations in Chesterfield that can help



Local Support Services / Funds / Service / Organisations

Funds & Grants

The Derbyshire Discretionary Fund (DDF)

Can provide grants or emergency cash payments if you are in urgent need of financial help and are unable to pay for heating or food. Call: 01629 533 399

Homeless Prevention Programme

Derbyshire Law Centre's programme includes funds to cover essential items such as white goods, rent and household arrears. Each eligible tenant has access to 1-2-1 support in arranging: rent to be paid and up to date, money to be sorted, incomes to be maximised, debts to be scheduled into a payment plan to pay their debts and arrears off, debts to be managed or written off. www.derbyshirelawcentre.org.uk

Email: dlc@derbyshirelawcentre.org.uk

Call: 01246 550 674 / 0800 707 6990 or Text 07781 482826 (Mon - Fri 09:30 - 16:30)

Charis Grants Ltd

<https://charisgrants.com/individuals/>

Warmer Derby and Derbyshire

Advice and support to households who are using a Derbyshire foodbank and who are facing an immediate energy crisis.

Call: 0800 677 1332

<https://mea.org.uk/>

Warm Home Discount Scheme

www.gov.uk/the-warm-home-discount-scheme/energy-suppliers

Cadent Foundation Green Doctor

Energy saving experts – provide bespoke, tailored advice to help households stay warm, stay well, save money on their household bills and reduce carbon.

<https://www.groundwork.org.uk/greendoctor/> or call 0113 238 0601

National Energy Foundation, Better Housing, Better Health scheme (BHBH)

Works with households to improve energy efficiency, reduce fuel poverty, and promote healthier homes. <https://www.bhbh.org.uk/> Free self-referrals : 0800 107 0044

Other Food Services

Gussie's

Saints Augustine Church St Augustines Rd, S40 2EP - Wednesday 9.30-12, 1-3pm. Membership fee £5.00 1off cost then £6.00 each visit for £40-60 worth of shopping. 01246 932007. Free membership with Foodbank Referral form (ask in centre)

Monkwood Community Food Hut

19 Monkwood Road, Dunston, S41 8DG call 07746 952439 or 07582 329045. The food bank is happy to help anyone who can call down to the food bank on Wednesday or Friday between 9am and 1pm. £3 donation.

Staveley Edge Centre

Chesterfield Road, Staveley, Chesterfield S43 3XD, 01246 925966

Community rescue mission in Chesterfield that provides practical help and social support. Key services include:

- Free café, Thurs 11am-2pm
- Food pantry Weds 10:30am-1:30pm
- Advice hub (housing, benefits, debt) Thurs 12-2pm
- Drop-in groups: toddler groups, youth club, Open Living Room
- Extra support: bike repairs, community garden, peer support for parents of children with ASD / autism Session times here: <https://edgeministries.net/staveley-centre/>

Freedom Project— Bolsover and Clowne area – contact by Facebook or ring 0300 302 0334

Grace Chapel

Soup Kitchen for homeless and disadvantaged people open 5 days a week.

Address: 89 New St, Market Pl, Chesterfield S40 1PH

Call: 01246 555705 or 07593 331294

- Sunday @ 1.00 pm Grace Chapel
- Monday and Thursdays @ 6.30 pm Church on the bus

Chesterfield Foodbank are open five days a week at the following centres:

Monday: Brimington:

St Michaels Church Hall, Red Brick Building (Not the Church), Church Street,
Brimington, S43 1JG **(12:00 - 14:00)**

Monday Evening: Hasland :

African & Caribbean Community Association, Unit 2, Penmore St, Saxton
Close, Hasland **(17:00 - 18:30)**

Tuesday: The Compass@Blend:

Blend Youth Project, West Bars (Opposite McDonalds) Chesterfield (Town Centre),
S40 1AZ **(13:00 - 15:00)**

Wednesday: The Compass@Blend:

Blend Youth Project, West Bars (Opposite McDonalds) Chesterfield (Town Centre),
S40 1AZ **(12:00 – 14:00)**

Thursday: Whittington Moor:

Whittington Moor Methodist Church Hall, Scarsdale Rd, Chesterfield, S41 8NA
(14:00 – 16:00)

Thursday: Grindleford:

St Helen's Church, 1 Main Road, Grindleford, S32 2JN – Covers the Hope Valley

Friday: Loundsley Green:

Community Centre, Cuttholme Road Chesterfield, S40 4QU **(13:00 -15:00)**

General & Financial

Derbyshire Districts Citizens Advice. Free Advice Helpline - advice on issues such as debt management & welfare benefits, housing, immigration and asylum, employment, consumer complaints and landlord-tenant disputes.

Call: 0808 278 7954 (Mon - Fri 09:00 - 16:00)

Help Through Hardship - Citizens Advice & Trussell Trust Partnership

Free helpline for people struggling to afford the basics, personalised advice and support to help address the underlying causes of the hardship including referral to a food bank. Call: 0808 208 2138 (Mon-Fri 09:00 – 17:00)

Toby Perkins MP Office

Can provide referrals to the Foodbank and address local issues. Call: [01246 386286](tel:01246386286) or email: toby.perkins.mp@parliament.uk

Community banks

Derbyshire Community Bank-

<https://www.dcbank.org.uk/> - 01332 348144 - info@dcbank.org.uk

Chesterfield and North East Derbyshire Credit Union <https://cnedcu.co.uk/> Call:

01246 278 833 Lines open Monday to Friday, 10.00am - 2.00pm
webmail@cnedcu.co.uk

Sheffield Credit Union

<https://sheffieldcreditunion.com/>

Chesterfield Borough Council

Customer Services: Town Hall, Rose Hill, Chesterfield, S40 1LP 9am to 2pm on Mon-Fri (between 10am and 2pm on Wed) Call **01246 345345** from 8.30am to 5pm on Mon-Fri, (between 10am and 5pm on Wed). <https://www.chesterfield.gov.uk>

Derbyshire Unemployed Workers Centre

Offers Help, Advice & Representation on Benefits & Credits

Email: info@duwc.org.uk Call: 01246 231441 (Mon – Fri 08:00 – 16:00)

Derbyshire Law Centre

Advice and free / low cost legal support with Homelessness, Rent & Mortgage Arrears, Mortgage Repossession, Tenancy issues, Landlord disputes, Debt matters, Employment Tribunals, Immigration and asylum matters. Also advice & support to people who believe they have been subject of discrimination, victimisation or harassment on the grounds of protected characteristics e.g. race, religion, gender. Call: 01246 550674 / Freephone 0800 707 6990 / Text: 07781 482 826 / Textphone for deaf people: 18001 01246 550674
Email: dlc@derbyshirelawcentre.org.uk
Web: <https://derbyshirelawcentre.org.uk>

Families

Healthy Start Vouchers

You may qualify for the Healthy Start Scheme if you are 10 weeks pregnant or you have at least one child that's under 4. The Healthy Start Scheme provide vouchers for food and milk.

Call: 0300 330 7010 or email healthy.start@nhsbsa.nhs.uk or ask a midwife / health visitor for a form or go to www.healthystart.nhs.uk/how-to-apply

Baby Basics

Baby Basics provides much needed essentials and equipment to mothers & families.

Please contact a Healthcare professional such as a midwife or health visitor for a referral.

Referral basis only. babybasics.chesterfield@gmail.com Call: 07838 260571

Housing & Homelessness

Pathways

A service for the homeless, and those at risk of homelessness

Call: 01246 498204 (9am-5pm weekdays) or 01629 533190 (out of hours)

Homelessness Prevention Team

Email: homelessness.prevention@chesterfield.gov.uk Call: 01246 345825. Out of hours: 0808 169 2333.

Council Accommodation Issues - Chesterfield Borough Council Neighbourhoods Team

Call: 01246 345354

- tenancy management, including enforcement of some breaches of the tenancy agreement (eg, anti-social behaviour, untidy gardens, condition of homes)
- tenancy sustainment and support, including financial advice and assistance, new tenancy visits for tenants identified in need of early support
- estate management and the neighbourhood ranger service

Domestic abuse

Elm Foundation

Children, young people & families who are affected by domestic abuse or violence can get support, including refuge accommodation.

Call: 08000 198 668 (Mon – Fri 8.00am – 7.00pm) Text: 07534 617252

Email: derbyshiredahelpline@theelmfoundation.org.uk

National Domestic Abuse Helpline

Call: 0808 2000 247 (24 hours a day Free Calls)

National DA chat: <https://www.nationaldahelpline.org.uk/Chat-to-us-online/>
<https://www.gov.uk/guidance/domestic-abuse-how-to-get-help>

Sexual Health

Sexual health services at Wheatbridge Health Village (Chesterfield)

<https://www.yoursexualhealthmatters.org.uk/> Please call us on **0800 328 3383** to book an appointment. 'Walk in and wait' service for sexually transmitted infection (STI) issues

Monday - 8.15am - 12.00pm

Tuesday - 3.00pm - 6.00pm (for young people - 21 and under - only)

Friday - 8.15am - 12.00pm

Addiction Issues

Alcohol and drugs

Derbyshire Recovery Partnership Call: 0845 308 4010 or 01246 206514

Gambling

The National Gambling Helpline: 0808 8020 133.

GamCare 0808 8020 133

Alcoholics Anonymous

0115 941 7100 (24/7)

Tuesdays and Thursdays 7:30pm

Derbyshire Recovery Partnerships,

42 St Mary's Gate, Chesterfield

S41 7TH

Saturday 6:30pm

Friends Meeting House,

27 Ashgate Rd

S40 4AG

Mental Health Issues

P3 – Derbyshire Mental Health Support Line 0800 028 0077 (24hrs / 7days)

<https://www.p3charity.org/get-help/help-yourself-resources>

Derbyshire Recovery & Peer Support Service – Rethink Mental Illness

Provides person-centred mental health support across Derbyshire.

Email: DerbyshireRecoveryPeerSupportService@rethink.org

Call: 01773 734989 (Mon - Fri 09:00 - 17:00)

Samaritans (Freephone support) 116 123

SANeline (Support with mental health, every day 4.30-10.30pm)

The Mix (Support for under 25s, Sun-Fri 2-11pm) 0808 808 4994

Campaign Against Living Miserably (CALM, support for people who identify as male, every day 5pm-midnight) 0800 585858

Switchboard (Support for people who identify as gay, lesbian, bisexual or transgender, every day 10am-10pm) 0300 330 0630

MIND Infoline (Further information and signposting, Mon-Fri 9am-6pm) 0300 123 3393

Ashgate Hospice: Palliative Care and Bereavement

support: <https://ashgatehospice.org.uk/> 01246 568801

Andy's Man Club - peer to peer support group now open in Chesterfield on Mondays at 7-9pm at Chesterfield Football Grounds Community Hub, East Stand

<https://andysmanclub.co.uk/>

Snapp It - Teen Mental Health <https://www.facebook.com/snappitderbyshire>

Living Well Derbyshire - delivering mental health and wellbeing services and support in your local area, through one team. <https://livingwellderbyshire.org.uk/>