



GET IN TOUCH
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CHESTERFIELD FOODBANK

MORE THAN A FOODBANK

2025

 STATS

5,419 foodbank
vouchers fulfilled

 9,595 people were
supported

 23% were
children

ABOUT US

Chesterfield Foodbank is a local charity, established in June 2013, supporting people across Chesterfield and the surrounding areas who are facing financial hardship. We provide emergency food and essential items alongside practical, onward support to help individuals and families stabilise their situation and reduce the need for future emergency food provision. We work to ensure that no one in our community is left without the essentials they need to survive.
But we are more than a foodbank.

WHAT WE DO

-  Provide emergency food parcels
-  Supply essential household items
-  Work with local referral agencies
-  Offer an early intervention approach, helping people access wider support early

We are committed to providing a welcoming, respectful, and non-judgemental service to everyone who comes through our doors.

VISION, MISSION AND VALUES

Our vision is a Chesterfield without the need for food banks.

Our mission is to distribute emergency food and other essentials while working with partner organisations to ensure people get the help and professional advice they need to address the underlying causes of crisis.

Our work is guided by the following values:

- Compassion
- Dignity
- Community
- Justice

MORE THAN FOOD

We recognise that needing a food parcel is often a sign of deeper challenges, such as debt, housing issues, low income or health challenges. That's why we have developed our Support Hub, a space where people can access help beyond food.

In collaboration with over 20 local support agencies, we connect people with expert advice and services, including:

- Financial and debt advice, including Citizens Advice
- Housing and homelessness support
- Mental health and wellbeing services
- Employment and skills support
- Addiction recovery services
- Support for carers and families

Our aim is not just to meet immediate need, but to help people move towards greater stability and independence.

WHERE WE ARE LOCATED

We operate foodbank sessions across Chesterfield at:

- Brimington - Mon 12-2pm
- Hasland - Mon 5-6:30pm
- West Bars (Town Centre) Tues 1-3pm + Wed 12-2pm
- Whittington Moor - Thur 2-4pm
- Loundsley Green - Fri 1-3pm

We also support people living in the Hope Valley area via our rural delivery service.

Our work is supported by a central warehouse in Sheepbridge and a small fleet of vans that help us collect and distribute donations across our network.

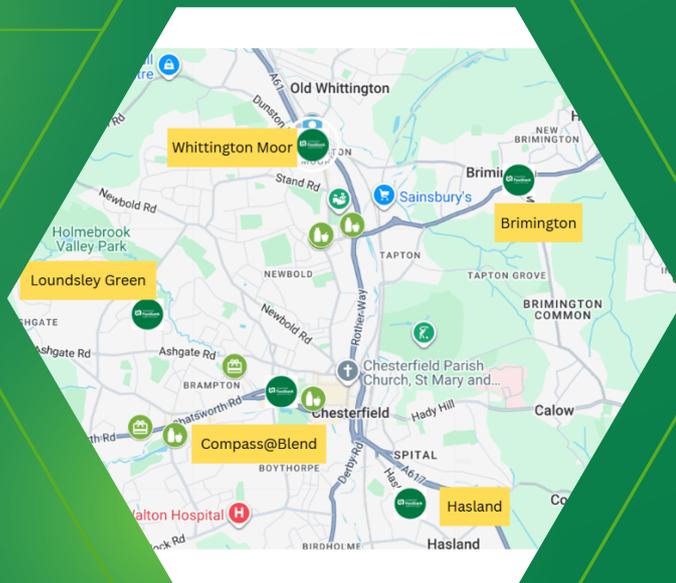
REFERRAL PROCESS

People are referred to the foodbank by local agencies such as:

- Citizens Advice
- Health professionals
- Schools and statutory support services
- Housing teams
- Charities

These agencies understand each person's situation and are best placed to identify when someone is in crisis and needs emergency food.

Clients are issued with an electronic foodbank voucher, which they bring to one of our centres. This ensures support is targeted to those who need it, while also connecting people to wider help.



FROM DONATION TO DISTRIBUTION

Our foodbank relies on the incredible generosity of the local community, and our teams of amazing volunteers:

- Donations of non-perishable food are collected from supermarkets, churches, schools and community centres
- Food is transported to our warehouse by our vans
- Volunteers weigh, sort, and organise items by type and best-before date
- Food is packed into emergency parcels according to family size
- Parcels are delivered to our centres, ready for collection

This coordinated effort ensures we can respond quickly and efficiently to local need.

SURPLUS FOOD

Alongside our emergency food provision, we also redistribute surplus food donated by local supermarkets several times each week.

This includes fresh items such as bread, pastries, and vegetables that would otherwise go to waste. Our volunteers collect these donations and distribute them through our foodbank centres, making them available to clients alongside their food parcels.

This helps to reduce food waste while providing additional, fresh food options for the people we support.

WHAT HAPPENS AT OUR FOODBANK CENTRES

When someone arrives at a foodbank centre, they are welcomed by our volunteers in a warm and respectful environment.

Alongside a 3-day emergency food parcel, people are:

- Offered a hot drink and a snack
- Given time and space to talk, if they wish
- Supported by trained volunteers who can listen and signpost to further help using our [Signposting Toolkit](#)

All clients visiting our foodbanks in person have access to our [Support Hub](#), which is designed to help people access advice and services that address the underlying causes of crisis.

Since September 2025, the Support Hub has also been accessible to people who are not in financial crisis, enabling earlier intervention and helping to prevent the need for emergency food support.

WHO WE HELP

People who need a foodbank come from all walks of life. They may be family members, neighbours, colleagues, or friends.

We support individuals and families experiencing a wide range of challenges, including:

- People who are unemployed and seeking work
- People in low-paid or insecure employment
- Individuals who are unwell or living with disabilities
- People recently discharged from hospital or other institutions
- Families facing difficult or unstable circumstances
- People who are insecurely housed or facing homelessness.
- People affected by changes to benefits or delays in payments
- Families struggling during school holidays without access to free school meals

Anyone can find themselves in crisis. We are here to provide support at that moment, without judgement.



IMPACT

Our work is driven by real need in our community. Over the past year (2025):

- Supported thousands of people across Chesterfield
- Distributed vital emergency food supplies
- Connected individuals with support services
- Strengthened partnerships across the local community, including working with schools to increase awareness of social justice and reduce stigma through our [foodbank assemblies](#)

Our work goes far beyond food. Through our in-house Citizens Advice service, we are helping people improve their financial situation and move towards greater stability.

Since April 2024:

- **424 people** who visited our foodbank are expected to be **£378,399 better off** through benefit maximisation support
- **£997,288 of debt** has been written off or managed for 258 people through financial inclusion advice

These outcomes demonstrate the importance of providing joined-up support that addresses the root causes of poverty, not just the immediate need.



LEADERSHIP AND GOVERNANCE

Chesterfield Foodbank is governed by a dedicated Board of Trustees who meet quarterly and provide strategic direction, oversight, and accountability for our work. Our Trustees bring a range of skills and experience ensure strong financial management, governance, and compliance. They are supported by key roles including a Treasurer and Secretary. The day-to-day running of the foodbank is led by two paid members of staff: our Operations Manager and our Communications, Engagement and Funding Manager. Together, they oversee service delivery and logistics, volunteer recruitment and training, fundraising, safeguarding, and the ongoing development of our work through partnerships and outreach. This structure ensures we maintain strong governance, effective [leadership](#), and a well-managed, pro-active service for the community we support.

WORKING TOGETHER

Our work is made possible through the generosity of our community. We are supported by:

- **Local businesses, supermarkets and corporate partners**
- **Schools, churches, and community groups**
- **Individual donors and funders**
- **A dedicated team of over 120 volunteers**

We also work closely with partners such as Citizens Advice and [other local organisations](#) to deliver joined-up, person-centred support.

GET INVOLVED

There are many ways to support Chesterfield Foodbank:

- [Donate food or funds](#)
- [Volunteer your time](#)
- [Partner with us as a business or organisation, or as a sponsor](#)
- [Fundraise in our community](#)

Together, we can make a real difference.



[CHESTERFIELD.FOODBANK.ORG.UK](https://www.CHESTERFIELD.FOODBANK.ORG.UK)

Chesterfield Foodbank Registered Charity 1174426 in England and Wales