

## Derbyshire Welfare Rights Training – 2025 / 26

These course are available free of charge to any paid or voluntary workers who assist people in Derbyshire.

To reserve a place visit: <https://www.ticketsource.co.uk/derbyshire-benefits-training>

You will need to use the password: **DCCBENEFITS** when booking.

If you have any questions, please contact us at: [benefits.training@derbyshire.gov.uk](mailto:benefits.training@derbyshire.gov.uk)

Course Description	Dates Available
<b>Webinars (1 hour).</b> <b>A presentation on a single topic followed by time for questions and discussion. These webinars are suitable for anyone interested in welfare reform and benefits.</b>	
<b>Quarterly Update</b> This quarterly webinar will provide an update of current welfare reform, upcoming changes and relevant case law with time for questions and discussion.	28 January 2025 13:00-14:00 22 April 2025 13:00 – 14:00 29 July 2025 13:00 – 14:00
<b>Universal Credit Managed Migration</b> By early 2026 all but a few claimants will be in receipt of Universal Credit. This webinar will take stock of how the Move to UC process has worked and share information about possible problems for	12 November 2025 14:00-15:00
<b>Introductory Courses.</b> <b>These courses are designed to help people who work with Derbyshire residents to be able to understand common questions about benefits and to know more about where people can get help with their benefit issues. No previous knowledge required.</b>	
<b>The Structure of the Benefits System – 2 hours</b> This course will help you to: <ul style="list-style-type: none"> <li>• Identity the different organisations that administer benefits.</li> <li>• Understand the different kinds of benefits available.</li> <li>• Explain what factors affect which benefits people can claim.</li> </ul>	4 December 2025 13:00-15:00 26 March 2026 13:00 – 15:00
<b>Making Claims – 2 hours</b> This course will help you to: <ul style="list-style-type: none"> <li>• Describe the stages involved in claiming benefits.</li> <li>• Understand why people ask for help with forms.</li> <li>• Know how to deal with uncertainty and when to seek advice</li> </ul>	9 December 2025 13:00 – 15:00 22 January 2026 13:00 – 15:00
<b>Universal Credit Basics – 2 hours</b> This course will help you to: <ul style="list-style-type: none"> <li>• Understand what UC is and who can claim it.</li> <li>• Explain how claims are made and assessed.</li> <li>• Describe when payments are made.</li> </ul>	8 January 2026 10:00 -12:00 14 May 2026 10:00-12:00
<b>No Money – 1.5 hours</b> This course will help you to: <ul style="list-style-type: none"> <li>• Understand why benefits stop.</li> <li>• Identify possible solutions.</li> <li>• Know how and where to get help.</li> </ul>	13 January 2026 13:30 – 15:00 13 May 2026 13:30 – 15:00
<b>Standard Courses.</b> <b>These courses are suitable for people with some basic knowledge and experience of helping people with benefit issues who would like to understand benefits and the claiming process in more depth.</b>	
<b>Benefits for Refugees – 3 hours</b> This course will help you to:	27 January 2026 13:00 – 16:00 20 October 2026 13:00-16:00

## Derbyshire Welfare Rights Training – 2025 / 26

<ul style="list-style-type: none"> <li>• Understand common benefit issues for people with refugee status</li> <li>• Identify benefits available for refugees to claim</li> <li>• Be aware of problem areas</li> </ul>	
<b>Benefits for Carers – 3 hours</b> This course will help you to: <ul style="list-style-type: none"> <li>• Benefits available to unpaid carers</li> <li>• How to qualify</li> <li>• The claiming process</li> </ul>	12 March 2026 13:00-16:00 15 September 2026 13:00-16:00
<b>Calculating Universal Credit – 3 hours</b> This course will help you to: <ul style="list-style-type: none"> <li>• Understand the different elements of UC.</li> <li>• Calculate UC entitlement in simple cases.</li> <li>• Explain rules around deductions from UC.</li> </ul>	6 March 2026 13:00 – 16:00
<b>Challenging Decisions – 3 hours</b> This course will help you to: <ul style="list-style-type: none"> <li>• Understand how to challenge a benefit decision.</li> <li>• Guide people through this process.</li> <li>• Make appropriate referrals for representation.</li> </ul>	14 April 2026 09:30 – 12:30
<b>Claiming Personal Independence Payment – 2 hours</b> This course will help you to: <ul style="list-style-type: none"> <li>• Identify who can claim PIP.</li> <li>• Understand who might qualify.</li> <li>• Offer support with making claims.</li> </ul> NB this course does not look at the disability descriptors in details (see PIP descriptors course below)	19 March 2026 10:00 – 12:00
<b>Conditionality and Sanctions – 3 hours</b> This course will help you to: <ul style="list-style-type: none"> <li>• Understand the conditions attached to benefit claims.</li> <li>• Describe the function of the claimant commitment.</li> <li>• Know what factors change what is required of a claimant.</li> <li>• Explain how to deal with sanctions</li> </ul>	27 March 2026 9:30 – 12:30
<b>UC Housing Costs – 3 hours</b> This course will help you to: <ul style="list-style-type: none"> <li>• Explain who can claim a Housing Element in UC</li> <li>• Understand the rent restrictions that apply to private and social sector rents.</li> <li>• Recognise non-dependent deductions and when they apply.</li> <li>• Understand the impact of the benefit cap</li> </ul>	26 February 2026 09:30 – 12:30
<b>Advanced Courses. These courses take a more detailed look at some complex areas of the benefits system and are intended for people with a lot of experience, advising or helping people with their benefit problems.</b>	
<b>Overpayments – 3 hours</b> This course will help you to: <ul style="list-style-type: none"> <li>• Explain overpayments and how they occur.</li> <li>• Understand legal terms such as ‘failure to disclose’ and ‘misrepresentation’.</li> </ul>	5 February 2026 13:00 – 16:00

## Derbyshire Welfare Rights Training – 2025 / 26

<ul style="list-style-type: none"><li>• Identify opportunities for challenge.</li></ul> Understand how legislation impacts on recoverability for different benefits	
<b>Personal Independence Payment Descriptors – 3 hours:</b> This course will help you to: <ul style="list-style-type: none"><li>• Understand PIP terminology from definitions, guidance notes and case law.</li><li>• Apply these definitions to a claimant's situation to make accurate claims.</li><li>• Identify challenges to common reasons for PIP refusals</li></ul>	17 February 2026 13:00 – 16:00