



ABOUT US

Chesterfield Foodbank is part of the Trussell Trust national network of more than 1400 foodbanks. Our network gave out nearly 3.1 million food parcels nationally between April 2023 and March 2024

Vision: Our vision is Chesterfield without the need for food banks.

Mission: To distribute emergency food and other essentials whilst working with partner organisations to ensure people get the help and professional advice they need to address the underlying cause of crisis.

Values: Compassion, dignity, community, justice

Our foodbank provides three days' nutritionally-balanced emergency food and essentials to people in crisis, as well as support to help people resolve the challenges they're facing. We have 1 central warehouse at Sheepbridge and 6 sessions running at Foodbank Centres across Chesterfield:

- Brimington
- Hasland
- Town Centre
- New Whittington
- Loundsley Green

We also serve the Hope Valley area.

125 dedicated volunteers give their time week in, week out at the warehouse and the centres to make our operation possible.

CITIZENS ADVICE



In each foodbank centre, we have an in-house trained Citizens Advice Advisor. Foodbank users can have a face to face chat, and receive advice and support, to help reduce the need to rely on emergency food parcels. 1 in 4 engaging with this service no longer need to use a food bank.

HOW IT WORKS

People are referred to our foodbank by external agencies and professionals i.e health visitors, social workers, or Citizens Advice staff - if they are in crisis. When they are referred, they are issued with a foodbank voucher. When they bring this to our foodbank, they can receive a foodbank parcel and compassionate, practical support.

STEP 1

1

Non perishable food is donated by the public

STEP 2

2

Volunteers sort and prepare the food parcels, and distribute to the foodbank centres

STEP 3

3

Frontline care professionals give foodbank vouchers to people in crisis

STEP 4

4

Clients exchange their voucher for 3 days' supply of food at the foodbank centre, including additional items such as nappies, toiletries, hygiene products and pet food.

STEP 5

5

Foodbanks take time to listen and signpost clients to further support, to help address the root cause of crisis.

KEY STATISTICS **Chesterfield** foodbank

April 2023 - March 2024: Chesterfield Foodbank fulfilled **5,761 vouchers** which fed **7,910 Adults and 2,983 Children (10,893 total)** We weighed in 85,874 Kg of food (34% of this was purchased), 73,242 Kg was distributed to our foodbank centres in the form of emergency food parcels and 1,484kg helped other organisations



Our key donors are Churches, Schools, Community Groups, Corporates, Supermarkets and Individuals.

Key Referral Agencies include Citizens Advice, NHS, Chesterfield Borough Council, Derbyshire County Council, other statutory agencies, rehabilitation agencies, abuse charities, homeless prevention charities.

Top reasons for referrals : low income, benefit delays, not entitled to sick pay, benefit deductions. 86.9% of clients had 5 vouchers or fewer

We keep our website chesterfield.foodbank.org.uk up-to-date with news and local updates for our stakeholders, donors, volunteers and clients. We also produce a quarterly newsletter.



ORGANISATIONS CAN CREATE AWARENESS OF THE WORK WE DO. WE CAN ARRANGE VISITS AND PRESENTATIONS. YOU CAN HELP US BY SHARING OUR SOCIAL MEDIA POSTS AND NEWSLETTERS



WE CAN PROVIDE A FUNDRAISING IDEAS PACK FOR ORGANISATIONS AND COMMUNITY GROUPS.

WE ARE VERY GRATEFUL TO DONORS FOR THE SUPPORT WE RECEIVE YEAR ROUND. WE CAN SUPPLY COLLECTION POSTERS AT HARVEST TIME, CHRISTMAS, AND EASTER.

HELP THROUGH HARDSHIP

The Help Through Hardship Helpline is a service set up by Trussell Trust and Citizens Advice. They can offer a benefits welfare assessment and maximise income through entitlement. They can assist with completing application forms and challenging benefit decisions They can provide a variety of specialist advice including debt management and housing issues. They can issue a foodbank voucher **0808 208 2138** Mon-Fri 9am to 5pm.

CONTACT US

 **07529 224 996**

 **INFO@CHESTERFIELD.FOODBANK.ORG.UK**

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We use an electronic foodbank vouchers system. A helpline has been set up so that members of the public can obtain a voucher code over the phone. Organisations can help members of the public to access the foodbank by giving them this helpline number. The helpline is available Mon-Fri 9am to 5pm, and free to call **0808 208 2138**