

## DATA PROTECTION POLICY

### POLICY CONTROL

| Version                                   | Description                                                                             | Date                        |
|-------------------------------------------|-----------------------------------------------------------------------------------------|-----------------------------|
| 2.0                                       | Revision to merge existing policy with Trussell Trust's Data Protection Policy document | 26 <sup>th</sup> Feb 2024   |
| Date of first issue by The Trussell Trust |                                                                                         | 3 <sup>rd</sup> March 2020  |
| Board Approved                            |                                                                                         | 19 <sup>th</sup> March 2024 |
| For Review:                               |                                                                                         | 26 <sup>th</sup> Feb 2026   |

### 1.1 Related policies

| Version | Description                                           |
|---------|-------------------------------------------------------|
| 2.0     | Privacy Policy                                        |
| 2.0     | Data Protection Guidance (Within Volunteer Handbook)  |
| 1.1     | Record of Processing Activity                         |
| 1.1     | Legitimate Interest Assessment                        |
| 1.2     | Data Privacy Notice Foodbank Volunteers               |
| 1.2     | Data Privacy Notice Foodbank Supporters               |
| 1.2     | Data Privacy Notice Foodbank Staff                    |
| 1.2     | Data Privacy Notice Foodbank Financial Donors         |
| 1.2     | Data Privacy Notice for People Referred to Food Banks |
| 1.2     | Data Privacy Notice Food Donor Groups                 |
| 1.2     | Data Privacy Notice for Referral Agencies             |

### Introduction

Chesterfield Foodbank is registered with the Information Commissioner as a controller **ZA496534** and is governed by the Data Protection Act 2018, the EU General Data Protection Regulation (GDPR) and the Privacy and Electronic Communications Regulations 2003 (PECR).

### Who this policy applies to

Chesterfield Foodbank employees and volunteers are required to adhere to this policy which is designed to protect the personal data of Chesterfield Foodbank data subjects - our supporters, volunteers, employees and trustees.

Written Data Protection Guidance is provided to help staff and volunteers comply with this policy and relevant data protection legislation.

### Key definitions

Data protection law applies to how we process people's personal information. The key terms that we need to understand are:

**Controller** – Chesterfield Foodbank is a controller as it collects and decides how personal information will be used.

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**Principles** – These are the rules that we must follow when processing personal information

**Processing** - This is what we do with personal information. It includes how we collect, record, store, share and use personal information

**Personal information** – This includes personal data and special category personal data

**Personal data** - This is information about people and held in computer systems, mobile devices including laptops, tablets, telephones, or in manual records such in paper files and notebooks. For example, name, address, date of birth, bank account details, interests

It also includes opinions about a person. For example, notes on how you think someone has behaved, performed or appears

**Special category personal data** – this is information about a person’s health, religion, political opinion, trade union membership, race or ethnic origin, sexuality

A **data subject** - this is the person whose personal information is being processed. For example, a supporter, employee, volunteer, trustee

A **privacy policy** – this is how we inform people about how their personal information will be used. Chesterfield Foodbank’s Privacy Policy is provided on our website

A **privacy notice** – this is a short notice when we collect personal information from people to inform them how their personal information will be used and to look at our privacy policy for more detail

**Data processor** – this is an organization that we use to process personal information on behalf of the Trust. For example, a print and mailing house

**Information Commissioner’s Office (ICO)** - this is the government body responsible for enforcing data protection law in the UK

### **Data protection principles**

All staff and volunteers are responsible for complying with the principles of data protection legislation which states that personal information must be:

1. Collected and processed in a fair, lawful and transparent way
2. Used only for the reasons it was collected
3. Relevant and not excessive
4. Kept accurate and up to date, and corrected or deleted if there are mistakes
5. Kept for no longer than it is needed
6. Kept safe to protect it from being lost, stolen or used inappropriately
7. Processed in accordance with people’s rights

In addition, the GDPR provides rules relating to the transfer of personal data to countries outside of the European Economic Area.

See Chesterfield Foodbank’s ‘Data Protection Guidance’ for Chesterfield Foodbank’s data protection working practices.

### **Data subjects**

Chesterfield Foodbank’s data subjects include supporters, employees, volunteers, trustees and

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beneficiaries.

### **Data processing purposes**

Chesterfield Foodbank needs to process personal information about our different data subjects to:

- Process donations and gift aid claims
- Process legacies and pledges
- Enable supporters to fundraise for us
- Enable supporters to participate in events
- Manage relationships with our supporters
- Provide supporters with information about us and the work that we do
- Manage marketing and communication preferences of our supporters
- Provide support to people who need to use the food bank
- Develop case studies and stories about our beneficiaries to promote and report on the work that we do
- Recruit and employ members of staff
- Recruit and manage volunteers
- Fulfil our legal and governance obligations as a registered charity

### **Legal basis for processing personal information**

Chesterfield Foodbank's legal basis for processing personal information is documented in detail in our 'Record of Processing Activity'. Personal information is processed with consent where appropriate, in order to meet our legal obligations as an employer and registered charity and for our legitimate interests.

Chesterfield Foodbank may process some personal information based upon our legitimate interests. This is where the processing is required to fulfil our organizational objectives, is not to the detriment of our data subjects, and will not cause them damage or distress. We undertake legitimate interest assessments to balance the rights and interests of our data subjects with that of Chesterfield Foodbank in order to make a judgement as to whether the legitimate interest condition applies to our processing.

### **Responsibilities of staff and volunteers**

Chesterfield Foodbank's Data Protection Lead, Pat Evans, who is also Operations Manager, is required to:

1. Provide compliance advice to staff
2. Ensure that staff receive appropriate data protection training and guidance
3. Ensure that Chesterfield Foodbank data protection policies and documents are appropriate and up to date

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4. Be the focal point for the administration of any subject access requests
5. Deal with data subject rights in relation to erasure, objection, restriction and rectification that staff feel unable to manage themselves
6. Log and assess all personal data breaches at Chesterfield Foodbank
7. Refer data breach assessments to the board of Trustees for a final decision on whether they should be reported to the ICO
8. Renew and ensure that Chesterfield Foodbank's notification with the ICO is accurate
9. Keep a central register of all organizations that Chesterfield Foodbank shares personal information with
10. Advise staff on the interpretation of this policy and guidelines and to monitor compliance with the policy.

All staff and volunteers are responsible for:

1. Working in compliance with the data protection principles as set out in this policy and Chesterfield Foodbank's 'Data Protection Guidance'
2. Ensuring that any personal information that they provide to Chesterfield Foodbank in connection with their employment, volunteering or other contraction agreement is accurate
3. Informing Chesterfield Foodbank of any changes to any personal information which they have provided, e.g. changes of address
4. Responding to requests to check the accuracy of the personal information held on them and processed by Chesterfield Foodbank.

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## **Data subject rights**

Chesterfield Foodbank respects the rights of its data subject including the right to:

- To be informed – we do this by including appropriate privacy notice information when collecting personal information
- Subject access - the right to view their personal information which we hold
- Object and / or withdraw consent - where the processing of personal data could cause them significant damage or distress.
- Rectification - we must correct any inaccurate or incomplete personal information when asked
- Erasure - deletion or the removal of their personal information where there is no compelling reason for its continued processing

See Chesterfield Foodbank's 'Data Protection Guidance' for information on how to respond to data subject rights.

## **Data security**

It is the responsibility of all staff and volunteers authorized to access personal data processed by Chesterfield Foodbank to ensure that data, whether held electronically or manually, is kept securely and not disclosed unlawfully, in accordance with this Policy. Unauthorized disclosure will usually be treated as a disciplinary matter and could be considered as constituting gross misconduct in some cases.

## **Policy awareness**

Data protection awareness will be included as part of induction. Changes to policy on data protection policy or guidance will be circulated to all staff and volunteers. All staff and volunteers are expected to be familiar with and comply with the policy at all times.

## **Redress**

Anyone who considers that this policy has not been followed in respect of personal data about themselves should raise the matter with the Data Protection Lead by email: [info@chesterfield.foodbank.org.uk](mailto:info@chesterfield.foodbank.org.uk) or phone: 07529 224996 or by post: Data Protection Lead, Chesterfield Foodbank, Unit 3, Carrwood Road Ind. Est. Carrwood Road, Chesterfield, S41 9QP

## **Status of this policy**

This policy does not form part of the formal contract of employment, but it is a condition of employment that employees will abide by the rules and policies made by Chesterfield Foodbank from time to time.

Compliance is the responsibility of all staff and volunteers. Any breach of this policy may lead to disciplinary action being taken, or even a criminal prosecution.

Any questions or concerns about the interpretation or operation of this policy should be taken up with the Data Protection Lead.

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