



Support Information for Chesterfield Residents Affected by Flooding (updated 28.11.23)

<p>Chesterfield Borough Council</p>	<p>Please see CBC ‘Information for people affected by flooding’ on CBC website for up to date information including clean up and removal of waste, Community Recovery Grants for flooded households in affected areas, Council Tax Discount, Emergency housing support. https://www.chesterfield.gov.uk/health-and-environment/emergency-planning/information-for-people-affected-by-flooding.aspx</p> <p>Non- CBC tenants: If you rent your home, you should contact your landlord or letting agent as soon as possible. They are responsible for repairs to your home from flood damage.</p> <div style="text-align: center; margin-top: 20px;"> <p>https://bit.ly/ChesterfieldFloods</p> <div style="display: flex; align-items: center; justify-content: center;"> <div style="border: 1px solid #ccc; padding: 5px; margin-right: 10px;"> <p>Information for people affected by flooding</p> <p>This page outlines support available to residents affected by flooding and provides answers to commonly asked questions. We will continue to update this with more information as it...</p> <p><small>chesterfield.gov.uk / Nov 9</small></p> </div>  </div> </div>		
<p>Derbyshire County Council</p>	<p>For up to date information from Derbyshire County Council please see: https://www.derbyshire.gov.uk/environment/flooding/communities-affected-by-flooding/communities-affected-by-flooding.aspx</p>		
<p>Chesterfield Warm & Welcoming Spaces</p>	<p>Various organisations</p> <div style="text-align: center; margin-top: 20px;">  <p>Warm & Welcoming Spaces for 2023 2024</p> </div>	<p>A number of organisations in Chesterfield are once again extending their venue opening hours over the winter months as part of the local Warm and Welcoming Spaces initiative where local people can go and get warm and stay warm for a few hours a day, enjoy socialising, get free warm drinks, snacks, activities and access local support agencies such as Citizen’s Advice.</p> <p>In Chesterfield we are aware of 18 Warm and Welcoming Spaces so far. Please see document (aside) for more information.</p>	



		This updated information will shortly be available via the interactive map on the Chesterfield Borough Council website.	
The RAY Club		The Ray Club is a local Community group providing support and activities to the children and young people of Chesterfield. They're accepting donations of toys and games for distribution to those affected by floods. They also have an appeal for toys for Christmas for children affected by the flood If you need anything please email rotheractiveyouth@gmail.com with details	
Coal Industry Social Welfare Organisation (CISWO)	Phone 01623 625767	Ex- miners who have been affected by the floods can contact the Coal Industry Social Welfare Organisation (CISWO) phone: 01623 625767 and refer themselves in for possible support. Front line workers can also refer clients (with the person's consent) providing name and address, which mines they worked at over which years, and the affect the floods have had on them.	
Foodbanks & Meals			
Chesterfield Food Bank Distribution Centres	Phone: 07984 589 456 info@chesterfield.foodbank.org.uk	By referral only. The foodbank works with local agencies. If they feel you are struggling to put food on the table, they will issue you with a foodbank voucher. The local agency can also provide long term support if needed to help address some of the issues behind the reasons for your crisis. For more details see https://chesterfield.foodbank.org.uk/how-to-get-help/ Chesterfield: The Compass, West Bars, town Centre S40 1AZ Tuesdays, 1pm - 3pm & Wednesdays, 12pm - 2pm Hasland:	


		<p>African Caribbean Community Association, Penmore Business Suite, Unit 2, Saxton Close S41 0SJ \ Mondays 5pm - 6.30pm</p> <p>Brimington: St Michael & All Angels Parish Hall, Church Street, S43 1JG Mondays, 12pm - 2pm</p> <p>New Whittington St Barnabas Church, Albert Rd S43 2BH Thursdays, 12pm - 2pm</p> <p>Loundsley Green Loundsley Green Community Centre, Cuttholme Road S40 4QU Fridays, 1pm - 3pm</p>	
Monkwood Community Food Hut	Call: 0808 208 2138 (Mon-Fri 09:00 – 17:00)	The food bank is happy to help anyone who can call down to the food bank at Monkwood Road Dunston S41 8DG, on Wednesday or Friday between 9am and 1pm. We just ask for a £3 donation.	
Staveley Edge Centre S43 3XD	<p>Staveley Ministries Phone: 01246 925966 Email: info@edgeministries.net</p> <p>Facebook :https://www.facebook.com/theedgestuff</p>	Community foodbank, walk-ins Wednesdays 9.30am-12pm	
Gussies Kitchen	Tel:07805 084376	Supporting people with food insecurity	

St Augustine Church, Derby Road, S40 2EP	Email: Gussieskitchen2016@gmail.com	See Facebook page: https://www.facebook.com/gussiescommunity/?locale=en_GB Donation of £6	
Grace Chapel 88 New Square Place S40 1PH	Tel: 01246 555705	Groceries on Jesus: This ministry supports members of the community in need with groceries, clothing's and household items; for them and their children as available. Just walk into Grace Chapel, 10.00 am – 2.00 pm, Tuesday to Friday Soup Kitchen for homeless and less privileged open 5 days a week. See website: https://gracechapeluk.org/i-care/	
Waste Not Café Chesterfield Baptist Church, 15 Cross Street, Chesterfield, S40 4ST	Email: Chesterfieldwastecafe@gmail.com Website: https://gracechapeluk.org/i-care/	Cooking up surplus food, donated by supermarkets into a 3-course vegetarian and vegan meal Monthly donation of £2.50 for adults, £1.50 for children	
Saffron Kitchen	Tel: 07876 617050 01246 297452 Email: saffron@asianassociationchesterfield.org	Hot packed meals 2 days a week Website: https://www.asianassociationchesterfield.org/saffron-kitchen	
Life House Church 90 Chatsworth Rd, Chesterfield S40 2AN	email: info@lifehousechurch.co.uk Phone: 01246 957455	Meal Point: Every Wednesday 6.30pm-7.30pm a team of volunteers create an excellent meal point for the disadvantaged of Chesterfield.	
Sainsbury's	Contact nearest store	Veg boxes for £2 - includes a variety of surplus fresh food	

Taste me don't Waste me			
'Too Good to Go' App		Shops and restaurants in the area sell 'Surprise Bags' of surplus food from going to waste at a great price. Download the App https://www.toogoodtogo.com/en-gb	
Clothes Banks, furniture, and white goods support			
Life House Church 90 Chatsworth Rd, Chesterfield S40 2AN	email: info@lifehousechurch.co.uk Phone: 01246 957455 Facebook https://www.facebook.com/Lifehouse12/?locale=en_GB	Life Point: The church is helping residents affected by the flood with clearing-up and sourcing replacement water damaged household items e.g. white goods, furniture, and seasonal clothing and equipment to keep safe and warm all year round.	
Staveley Edge Ministries	Phone: 01246 925966 Email: info@edgeministries.net	Pre-loved school uniforms	
Gussies Kitchen St Augustine Church, Derby Road, S40 2EP	Tel:07805 084376 Email: Gussieskitchen2016@gmail.com	Is helping people affected by the flood to replace furniture, white goods, clothes See Facebook page: https://www.facebook.com/gussiescommunity/?!locale=en_GB	
Grace Chapel 88 New Square Place S40 1PH	Tel: 01246 555705 Website: https://gracechapeluk.org/i-care/	Groceries on Jesus: This ministry supports members of the community in need with groceries, clothing's and household items; for them and their children as available. Just walk into Grace Chapel, 10.00 am – 2.00 pm, Tuesday to Friday	

Chesterfield Borough Council	Visit website www.Chesterfield.gov.uk	Giftng and Giving items away for free	
Money, Debt, Housing and Financial Support			
Help Through Hardship Helpline	Freephone 0808 208 2138	Service provided by Citizen's Advice in partnership with Trussell Trust. Aims to: <ul style="list-style-type: none"> • Provide personal support if you're struggling to afford essentials. May be able to issue you with a food voucher so you can get an emergency food parcel from Chesterfield Food Bank • Help you access your entitlement to support and grants through the social security benefits system • Connect you to a wide range of advice and support for related problems such as debt, immigration, or housing. 	
Derbyshire Unemployed Workers Centre	Telephone Helpline: 01246 231441 Email: info@duwc.org.uk Message us on Facebook or email via website	Derbyshire Unemployed Workers' Centres provide Free independent advice & representation for all benefits and social security. See https://www.duwc.org.uk/ They can help flood victims with applications to the Derbyshire Discretionary Fund for Exceptional Pressures Grants and also Universal Credit Budgeting Loans.	
Chesterfield Citizen's Advice	Free phone Adviceline 0808 278 7843 Reception: 01246 209 164 Online Advice: https://chesterfieldcab.co.uk/	We provide free, confidential and impartial advice and campaign on big issues affecting people's lives. The quickest way to receive urgent advice is through our Adviceline. Our Adviceline is free and available from 9am to 2pm, Monday to Friday.	
Derbyshire Law Centre	Contact: 01246 550674 / 0800 707 6990 dlc@derbyshirelawcentre.org.uk Text: 07781 482826 Textphone relay service for	Derbyshire Law Centre can provide free <ul style="list-style-type: none"> • Debt advice and • Legal advice and support to residents that have been affected by the floods and cannot return to their properties. Following an assessment, we can: arrange for you to talk to a specialist face to face, arrange for you to talk to a specialist via telephone or Zoom, direct you to an appropriate service. 	

	deaf people: 18001 01246 550674 OPEN Monday - Friday, 9.30am - 4.30pm.		
More local financial support agencies		For information on more local financial support agencies that can help with money, debt, benefits, housing and more see leaflet below  Chesterfield Financial Inclusion Group Inforr	
Mental Health			
Rethink Mental Health		All the Rethink mental health services across Derbyshire can be found on the Rethink Mental Health Map https://www.google.com/maps/d/u/0/viewer?mid=1V3Rj_vyQCpVdD_2cHQtdCh8TlIBCdMlj&hl=en_US 	
You're Never Alone Mental Health Support	Contact Kerri Rockey kerrigreenribbonchesterfield@outlook.com Links and Training Co-ordinator 07794222306	Offers a safe space and a listening ear. It's Facebook group and has monthly face to face meet ups in Chesterfield. They can signpost to other organisations, help people access emergency food parcels and provide crisis support. https://www.facebook.com/groups/168026837206938/	

<p>Hobby talk</p>	<p>Hobby Talk hthobbytalk@gmail.com</p>	<p>Hobby-talk is open to all men aged 18 upwards. Meet every other Wednesday and has 24/7 peer to peer support on their group chat and their pool phone is on 10AM till 10PM.</p> <p>They support people through traumas including the recent flooding via talking and sign posting. Any men from the families who've been flooded are welcome to go down to a meeting to escape for a couple of hours.</p>  <p>The poster features the text: HOBBY TALK A Hobby Meeting Just For Men. Below this is an image of two hands shaking. The main headline is Free your Mind. Below that, it says: 'Come and share your hobby or try something new and different with like minded men in a safe and friendly environment.' At the bottom, it states: 'Holding every other Wednesday in Chesterfield at the Mill, Chesterfield Football Stadium, S41 8BZ 7pm to 9pm'. It also includes social media icons for Facebook and Twitter, and the email address hthobbytalk@gmail.com.</p>	
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